



Redstone Arsenal

Family Housing Contact Card

For problems with on-post housing, call the installation housing hotline any time at: **1-256-701-2217**

1. Privatized Housing Provider Management Office

Submit a work order using any of the following:
Phone: 1-256-430-1517; After-Hours: 1-855-627-3932
Online: <http://www.redstonefamilyhousing>
Patrick Haas, Community Director: 1-256-430-1517;
patrick.haas@huntcompanies.com

2. Garrison Housing Division (Directorate of Public Works)

The Garrison Housing Division provides oversight of Privatized Housing Offices and assists with landlord-tenant disputes on-post.
Army Housing Chief: 1-256-842-3215; raymon.zapata.civ@mail.mil
HSO (landlord-tenant disputes/off-post): 1-256-876-6666;
kathy.d.english.civ@mail.mil

3. Garrison Command Team

The Garrison Commander is responsible for day-to-day operations to maintain living and working conditions for all personnel on the installation.
Garrison Commander: 1-256-876-8862; kelsey.a.smith16.mail@mail.mil
Garrison CSM: 1-256-876-5331; billy.r.counts.mail@mail.mil
Submit customer service feedback using Interactive Customer Evaluation (ICE).

4. Installation Senior Command Team

The Senior Commander is the installation senior general officer whose mission is the care of Soldiers, Families and Civilians to enable unit readiness.

Phone: 1-256-450-7000

Department of the Army Inspector General

If you perceive retaliation, contact your installation or chain of command Inspector General.

Department of the Army IG Hotline: 1-800-752-9747 (0800-1600, Monday-Friday)

Healthcare

If you are experiencing a medical emergency, call 911.
If you are experiencing symptoms related to your home condition, contact your primary care provider, as well as the Housing Environmental Health Response Registry at 1-800-984-8523.
Fox Army Health Center: 1-256-955-8888

Report any issues to your chain of command!